



<b>RETURN AND EXCHANGE</b>
RETURNS ARE POSSIBLE WITHIN 14 DAYS OF PURCHASE
<a href="mailto:info@organicera.eu">info@organicera.eu</a> Whatsapp +90 536 6315748 CUSTOMER SUPPORT 9:00-18:00

1. PUT BACK IN THE PACKAGE	2.RETURN NOTE	3.PACKAGE	4.SEND
Please return the goods in the original packaging + paper tags	Fill in the return note.	Pack the goods with the Return Form	You can send the goods with your own expense.

- REFUND: AFTER QUALITY CONTROL AT THE WAREHOUSE, THE MONEY WILL BE RETURNED TO THE BANK ACCOUNT FROM WHICH THE PAYMENT WAS MADE.
- EXCHANGE: RETURN THE GOODS AND PLACE A NEW ORDER.
- COST: YOU ARE RESPONSIBLE FOR THE RETURN FEE.

RETURN NOTE - TO BE ATTACHED TO THE PARCEL	
FULL NAME	
ARTICLE	
SIZE	
ORDER NUMBER	
NUMBER OF RETURNED ITEMS	
REASON	TOO SMALL <input type="checkbox"/> TOO BIG <input type="checkbox"/> OTHER <input type="checkbox"/>

RETURN ADDRESS FOR GERMANY & REST OF EU	RETURN ADDRESS FOR SWITZERLAND & LEICHTENSTEIN
Agentur Syster Yster Winkelstrasse 13 79798 Jestetten Germany	Agentur Syster Yster Morgenackerstrasse 12 8454 Buchberg Switzerland